



### Tufts University Employees: Learn more about the MetLife Auto & Home® group insurance program

#### QUESTION:

What is MetLife Auto & Home's group insurance program?

#### ANSWER:

MetLife Auto & Home's group insurance program is available to you as a voluntary benefit made available by your employer. As part of the program, you have access to value-added features and benefits, including special group discounts on auto and home\* insurance.

#### QUESTION:

What types of policies are available through the program?

#### ANSWER:

In addition to auto and homeowners, we offer a variety of other insurance policies to meet your diverse needs, including:

- Personal Excess Liability
- Boat
- Motor Home
- Recreational Vehicle
- Condo
- Renters

#### QUESTION:

What are the benefits of MetLife Auto & Home's group program?

#### ANSWER:

As part of a participating group you could receive a group discount just for being an employee Tufts University. And you can make the most of our multi-vehicle savings when you insure more than one vehicle with us. With MetLife Auto & Home you may apply for coverage at any time, so we'll help you make the switch quickly and easily.

#### QUESTION:

How do I pay for my policy premiums?

#### ANSWER:

We offer a variety of flexible payment options to make paying for your insurance easier:

- Earn a discount when you pay your premium through automatic payroll deduction;
- Select direct billing as your preferred payment option; or
- Use your favorite credit card and you may earn valuable membership reward points.\*\*

### QUESTION:

How can I obtain more information about the program?

### ANSWER:

For additional information, call **1 800 GET-MET 8 (1-800-438-6388)**, and provide your discount code: **0AM**. Representatives are available Monday through Friday from 8 am to 10:30 pm, Saturday from 8 am to 8 pm and Sunday 12 pm to 6:30 pm Eastern Standard/Daylight Time. To make the most accurate comparisons, please have your current policies with you when you call.

### QUESTION:

What if I needed to make a change to my policy or report a claim?

### ANSWER:

You can receive quotes, ask questions, make changes to your policy, and report claims by calling one easy-to-remember number — **1 800 GET-MET 8 (1-800-438-6388)**. If you altered your policy in a way that required a change to the amount of your payroll deduction, you would not need to contact your human resources department. MetLife Auto & Home would take care of the adjustment automatically. Claims may be reported 24 hours a day, 7 days a week.

### QUESTION:

What if I left my company or retired?

### ANSWER:

Whether you retired or terminated employment with your company, you'd always have the option to continue your coverage without interruption. Retirees remain eligible for the group discounts. For the payment of premiums, payroll deduction is no longer an option, so most people convert to ExpressIt® (monthly bank account deduction), because it offers similar features. Of course, other billing options are also available.

### QUESTION:

Why should I switch to MetLife Auto & Home?

### ANSWER:

MetLife Auto & Home makes it easier by working with your company to provide you with special savings, outstanding customer service, and a full suite of products to meet your diverse insurance needs. See how simple it is to switch.

## GET EXPERT GUIDANCE FOR CONFIDENT DECISIONS.

Contact your MetLife representative today.

\* Home insurance is not part of MetLife Auto & Home's benefit offering in Florida.

\*\* Use of credit/debit card is optional. The same insurance is available regardless of the method of payment. Payments may be made by cash, check or by credit/debit card. Reward points are not underwritten or funded by MetLife Auto & Home.

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**MetLife**  
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